

















*Camps includes medical, dental, vision, veterinary

The SSIO provides free, compassionate, state of the art and timely healthcare to the needy, according to the principles of Sathya Sai Ideal Healthcare. A key component of the service is the SSIO's coordinated humanitarian relief efforts in countries afflicted by natural disasters.

- 1. The rotation of doctors, dental practitioners and other healthcare professionals in Sri Sathya Sai Hospitals and Medical Camps in Prasanthi Nilayam
- 2. Medical, dental, vision and veterinary camps
- 3. Mobile and permanent medical clinics
- 4. Specialised procedures and surgeries (including eye, dental, cardiac, gynae-cological surgeries, and endoscopy procedures)
- 5. Blood Donation camps and bone marrow drives
- 6. Medical relief following natural disasters
- 7. Telemedicine patient care, education and teaching programmes for physicians and other healthcare professionals globally, including Sri Sathya Sai Hospitals
- 8. Medical Conferences

In addition to medical services in camps and clinics and Blood Donation drives, other special services have included dental and ophthalmology (eye), specialised surgeries (cataract, fibroid and urological), hospice services, bone marrow drives, and health awareness and education programmes.





ZONE CANADA

<u>01</u>

The Sathya Sai Baba Centre of Scarborough has been partnering with the National Partners for Life ("PFL") programme in supporting the Canadian Blood Services through blood donation drives. On 17th February 2018, a successful blood donation drive was conducted with a total of 101 donors coming forward, which resulted in the collection of 82 units of blood. Furthermore, on 28th April 2018, 106 donors selflessly gave 90 units of blood, including 20 first time donors.

USA

Six permanent medical clinics across California, Colorado, Georgia, Florida and New Jersey provided healthcare service to 2,101 patients.

A total of 25 medical camps (including dental hygiene/treatment camps, eye camps, women's wellness camps and a podiatry camp) were organised across the country for the benefit of 3,235 patients. A few highlights are noted below.

ST. PETERSBURG, FLORIDA

DENTAL

Two dental camps were held at the Pinellas County Health department, St. Petersburg, Florida between April and August 2018.

In April 2018, 66 patients were examined, and 125 dental extractions and 40 dental fillings were performed, while in August 2018, 69 patients were examined, and 158 dental extractions and 38 fillings performed. In addition, a dental hygiene camp was held on 10th June 2018, serving 78 patients.

VISION

The Sathya Sai Baba Group of Clearwater in collaboration with the St. Petersburg Free Clinic, Pinellas County Health Department, the Lions Club, and others, organised an Eye Camp on 22nd September 2018 for the benefit of 104 people. Patients also registered for 59 prescription glasses.

PODIATRY

The Sathya Sai Baba Group of Clearwater collaborated with other organisations to hold a Podiatry Camp on 3rd November 2018 and provided foot care to 190 patients. The patients were educated on prevention of foot problems, and provided with new shoes, two pairs of socks, sunglasses, and hats.

MISSOURI

On 6th October 2018, approximately 160 volunteers organised the Sathya Sai Free Health Fair in St. Ann, in partnership with community health centres, academic institutions and the American Red Cross, and served 185 patients. Services included flu shots, registrations for mammograms, and distribution of eyeglasses, dental kits, and first aid kits. Children were fitted with bicycle helmets and defective infant car seats were replaced.

CALIFORNIA

HUNTINGTON PARK

The 6th annual Huntington Park Medical Camp was held on 8th July 2018. Screenings were provided for primary care, specialty services, blood lab, vision dental, women's health, and patient education. Approximately 508 people were served in the areas of vision and dental services, and women's healthcare.

OXNARD

The 13th Annual Oxnard Medical Camp was held on 21st October 2018 at Our Lady of Guadalupe Church. A total of 391 patients were seen and 278 received eyeglasses. The camp provided screening for vision, dental services, and women's health and primary care. Flu vaccines were administered to 151 individuals.

CORONA

On 9th March 2019, 576 patients were served by 45 medical professionals at the Free Health Screening Day medical camp in Corona. A total of 428 lab tests were done and dental services were performed for 170 patients. Women's health services were also offered. Partnering with the Lion's Club, 412 patients received eye examination and 326 eyeglasses were dispensed.



TEXAS

AUSTIN

Two Women's Wellness camps were conducted on 24th March and 13th October 2018 by the Austin Sathya Sai Center in conjunction with Volunteer Health Clinic in Austin, with the help of 4 Sathya Sai doctors from Austin.

JASPER

On 2nd June 2018, a medical camp was held in Jasper, Texas, in partnership with the Gulf Coast Health Center. Approximately 65 SSIO volunteers organised the camp for the benefit of about 125 individuals. In addition to routine physical examinations and health education, vision services, dental care and women's healthcare services were rendered. Volunteers also distributed bicycle helmets to children.

GUYANA

FIBROID AND UROLOGICAL SURGERY PROJECT

A Fibroid Project was initiated in 2013 to serve indigent women with a pressing need for fibroid surgeries in Guyana. Between 23rd February and 1st March 2019, a joint "Fibroid and Urological Surgery Project" was implemented at the New Amsterdam Hospital, Berbice with volunteers from the USA and Guyana. On the first day, the doctors screened over 60 patients and identified 22 patients for surgery. All 22 uterine fibroids surgeries were performed successfully. Preventive health education was given to the community on heart disease, hypertension, diabetes and women's health. Since 2013, a total of 146 uterine fibroid surgeries and 5 urology surgeries have been performed successfully.



ZONE MEXICO

2A

MEDICAL AND VETERINARY CAMPS

23 medical camps were organised to serve the homeless and 364 patients received medical examinations and psychological services. Veterinary camps were also conducted, including sterilization services.

PERMANENT MEDICAL CLINICS

Two year-round permanent clinics served a total of 3,420 patients in the past year: one at the Sathya Sai Iztapalapa Community Center which functions five days a week; and the other at a doctor's office at the Sathya Sai Centre, Queretaro, which is open weekly.

CONFERENCE ON HUMAN VALUES IN MEDICAL PRACTICE

About 60 people attended a conference on Human Values in Medical Practice on 11th January 2019 at the National Medical Center, Siglo XXI, Mexico. The objective of the conference was to share the experience of applying human values in medical practices.



2B

ARGENTINA

Five permanent clinics served local communities on a monthly or bi-monthly basis. Each clinic treats an average of up to 30 patients monthly, and in San Marcos Sierra, more than 50 patients are seen every month. A total of 2,700 patients were served in these five clinics.

Six medical, dental and vision camps were held in Buenos Aires and Derqui to serve 325 patients. Veterinary camps were also held to serve 61 animals during the reporting period.

BRAZIL

Four medical camps were conducted to serve 777 patients in three states. In addition to nursing care and general consultations, services were also rendered in otolaryngology, infectious diseases, paediatric neurology, orthopaedics, gynaecology and psychology.

PERU

On 16th December 2018, a medical camp was held in Cerro San Francisco at Villa Maria del Triunfo, in the southern outskirts of Lima. The residents of this area were contacted one week in advance to determine their needs. Two dentists, three doctors and two psychologists provided services to 109 people and 152 packages of medicine were distributed. SSIO volunteers distributed food and clothes and provided lessons in human values to approximately 60 children.

VENEZUELA

A dental camp was held on 10th November 2018 at the Clinic Center in Baruta, Caracas for 16 patients where dental cleaning and extractions services were provided.

Four medical camps were conducted during this reporting period, serving a total of 290 patients.

O3

During this reporting period, 19 blood donation drives were held in Australia, Fiji and New Zealand and a total of 1,403 pints of blood were collected.

FIJI

OUTREACH TO THE NEEDY

The community in Lovu Seaside was adopted as part of the 95 Global Community Project of the SSIO, and comprises of Beteki, Seniyaya, Navoka, Nemasi settlements, inhabited by squatters. Following a preliminary study, two medical outreaches have been conducted in these communities to understand their healthcare needs. During the first outreach, 179 individuals received routine health screening, including women's healthcare and 16 cases were referred for follow-up.

NEW ZEALAND-FIJI MEDICAL CAMPS

During May 2018, 91 Sathya Sai healthcare professionals and volunteers from New Zealand and Fiji participated in medical camps in Sabeto, Ovalau, Koro Island and Gau Island over the five day period starting 20th May.

A total of 3,308 patients were seen at these five locations. Women's healthcare was coordinated by the Viseisei Health Centre team of the SSIO of Fiji. The vision team screened 993 patients and dispensed 1,159 eyeglasses.



AUSTRALIA-FIJI MEDICAL CAMPS

During August 2018, SSIO volunteers from Australia visited Vanua Levu and provided healthcare services in remote, rural communities in northern Fiji. The SSO of Fiji provided guidance, communicated with the Ministry of Health, organised conferences and participating in the camps. Medical services were delivered from 12th to 18th August 2018, with medical conferences at Vanua Levu and at Viti Levu. Over a four-day period, 1,159 patients were seen at the two venues. The surgical team performed four urological surgeries and 11 Cholecystectomies at the Labasa Hospital during 13th to 18th August 2018.

FIJI MEDICAL CAMP

SSIO volunteers held a medical camp at the Cautata Primary School on 25th August 2018. A total of 215 patients received 52 dental examinations and 112 eye examinations. In addition, volunteers provided 85 eyeglasses.



ZONE

44

NEPAL

A total of 5,555 patients benefitted from 27 medical camps.

Four permanent Medical Clinics recorded 13,487 visits by patients. The clinics in Kathmandu and Naraynghat are open daily, while the clinic in Pokhara is open once a week, and a fourth is open monthly. Three Mobile Clinics served about 4,550 patients throughout the year.

A total of 1,508 volunteers donated blood at 40 blood donation camps.

SRILANKA

A total of 4,912 patients were seen at 13 medical and vision camps.

Four permanent medical clinics recorded 3,114 visits by patients. A total of 273 volunteers donated 268 pints of blood at five blood donation camps. Two vision camps were conducted at Colombo and Jaffna. A total of 640 patients were screened for cataract and transported to and from the hospitals for cataract surgeries.

The Sathya Sai Suva Sevana Cancer Care Hospice was inaugurated on 6th July 2002, and 39 terminally ill patients were served during the past year.



ZONE 4B

A total of 51 medical camps were conducted, serving 14,368 patients.

Three Permanent Medical Clinics offered medical services to 11,004 patients, and one Mobile Clinic served 12,985 patients in various communities.

A total of 9,630 volunteers donated blood at 28 blood donation camps.

INDONESIA

The YAs in the region organised a medical camp after a 7.5 magnitude earthquake resulted in massive losses and injuries. From 28th October to 1st November 2018, SSIO volunteers served 66 patients and provided tent-to-tent medical care for 10 patients who were physically disabled.

VIETNAM

A medical and dental camp was set up in Lao Cai District from 13th to 15th September 2018 to serve the underprivileged rural population. Medical and dental services, along with advice on preventive care and health were provided. The camp was organised in collaboration with a local Non-Governmental Organisation and local authorities, serving 1,733 patients.



ZONE 05

JAPAN

Japan held one blood donation camp in which 57 people donated blood.

TAIWAN

Three blood donation camps were held in Taiwan, in which blood was collected from 302 donors.

ZONE

KAZAKHSTAN

08

An International Volunteer Camp was held during 1st to 7th July 2018 in the Sairam district of Kazakhstan. Many services were offered in healthcare, education and sociocare to the local underprivileged residents. A total of 187 volunteers from Kazakhstan, Russia, Uzbekistan, Kyrgyzstan, Ukraine, Moldova, Lithuania, Azerbaijan, UK, USA, Malaysia and Germany participated in this opportunity. The event was organised by 145 SSIO volunteers.

The medical team consisted of 80 volunteers, including 42 medical professionals. Doctors worked in three polyclinics while mobile teams visited 9 locations to serve local people. Healthcare services were provided to 4,736 patients and 950 eyeglasses were distributed. Additionally, professional medical advice and lectures were given to local doctors and healthcare personnel. Classes were given to the public on healthcare and spirituality in medicine.





SONE 9A

During this reporting period, 6,925 patients were seen in medical camps, 23,227 patients were served at nine permanent medical and dental clinics in Botswana, Kenya, Madagascar and South Africa, and received 12,672 blood donations.

Two medical camps were held in Cameroon, serving 65 patients. Madagascar has one permanent clinic where 620 patients were seen. Two Vision camps were attended by more than 200 patients in Nigeria. A week-long surgical camp was conducted in Uganda, serving about 150 patients. A total of 22 donors gave blood at a blood donation camp in Zambia.

BOTSWANA

Botswana has one permanent clinic which operates every Sunday and served 3,655 patients. Additionally, a Sai Vision Camp was organised for the benefit of 529 patients. A total of 125 people donated blood at three blood donation camps.

KENYA

Kenya has one permanent clinic which operates six days a week and served about 12,600 patients. Additionally, nine medical camps were organised, and 2,179 patients were seen.

As part of the Sai Vision Project, free cataract surgeries are performed in collaboration with the Lions Medical Centre in Mombasa. A total of five Sai Vision Camps were conducted, where 1,242 patients were screened for



cataract surgery, of which 108 patients were subsequently operated on at the Lions Medical Centre.

MALAWI

A total of 110 volunteers donated blood at three blood donation camps, organised in partnership with the national blood transfusion service.

MAURITIUS

A total of 4,747 pints of blood were collected in multiple camps. The SSIO of Mauritius is recognised by the Ministry of Health as the highest blood donor organisation in Mauritius – it contributes more than 10% of the requirements for blood in Mauritius.

MOROCCO

On 8th December 2018, 421 patients were served at a medical camp that was part of the "95 Global Communities" project.

SOUTH AFRICA

The six permanent clinics in South Africa operate on a weekly or monthly basis, and served a total of 6,352 patients in this reporting period. Additionally, 3,381 patients were served at multiple medical camps held across the country, and 7,768 pints of blood were collected at multiple blood donation camps. A veterinary camp provided services to 96 animals.



ZONE

During this reporting period, 1,524 patients were seen in medical and vision camps and 594 volunteers donated blood. A mobile health awareness camp was also conducted.

OMAN

A number of Mobile Health Awareness camps were held in various locations, serving approximately 1,054 people in the form of medical services, eye vision services and blood donations.

IRELAND

UK & A total of 461 people were seen at 4 health awareness camps conducted by the SSIO of UK in 2018 in partnership with the National Health Service (NHS) and other national charities. One camp was held in Brent on 22nd April 2018 and visited by 87 people while another camp was held on 28th July 2018 in Regent Park Practice to serve 41 people. A Health Awareness Day was held in Newham from 7th to 8th July 2018 and a total of 300 people were seen. A Health Awareness Clinic was held in Leicester on 28th October 2018, serving 33 homeless people.



SERVICES IN PRASANTHI NILAYAM

Healthcare professionals from overseas countries volunteered in Sri Sathya Sai Hospitals and in medical camps held in Prasanthi Nilayam. The SSIO coordinated Medical and Dental Rotations of international doctors and dentists in the Sri Sathya Sai General Hospital (SSSGH) and the Sri Sathya Sai Institute of Higher Medical Sciences (SSSIHMS) in Whitefield and Puttaparthi along with conducting Medical Camps in Prasanthi Nilayam.

SSSGH Rotation, Puttaparthi: A total of 22 international dentists served at the Sathya Sai General Hospital alongside the General Hospital dentists during this reporting period. Thirteen international doctors worked alongside SSSGH doctors and saw 2,338 patients.

Medical Camps were held during 24th to 28th July and 18th to 25th November 2018 in Prasanthi Nilayam. Volunteers from Australia, Bahrain, Canada, Denmark, Dubai, Fiji, Germany, Holland, India, Malaysia, Nepal, New Zealand, Singapore, Sri Lanka, USA, UK, UAE, Slovenia, and South Africa served patients at these camps.

CAMP	PATIENTS	DOCTORS	PARAMEDICS	VOLUNTEERS
July	3,297	34	8	60
November	11,241	67	14	106
TOTAL	14,538	101	22	166



